



Case Study

Geraldine Clements

Project: Employability Skills for ESA Claimants

Location: Cambridgeshire

Job Outcome: Secured position as a Florist

Employment Support Allowance offers financial support for those unable to work. Our Employability Skills for ESA Claimants programme helps those who are claiming ESA to get the relevant support they need to help them get back into employment.

The primary focus is to provide tailored support; this can be in the form of accredited bite-size courses, training on practical interview skills, work tasters, enterprise support and can also include cognitive behaviour therapy (CBT).

Geraldine found out about the programme from TCHC staff. She had worked for a horticultural company for many years before circumstances had meant that she had to claim ESA.

“Flowers were always a passion of mine” It was an area of work that she really wanted to get back into, but did not have the confidence and support to try. After coming onto the programme and completing a two week work trial she thought it was brilliant and it gave her the belief that she could work in the industry again.

Of the work trial she said “it was brilliant, I got on with everyone and knew what to do straight away and got on with my jobs.”

Of the tutor she said “She was fantastic, if I had any questions she would answer them or always find the answers and get back to me.”

Since completing the programme Geraldine has started work as a florist.

The programme is funded by the Department of Works and Pensions.

