



## Case Study

Chris Grogan  
*The Britten-Pears Foundation*



**Project:** Leadership and Management  
**Business Sector:** Music and Heritage  
**Location:** Aldeburgh, Suffolk  
**No of employees:** 15

Before becoming Director of Collections and Heritage at the Britten-Pears Foundation, Chris Grogan was Library Services Manager at the University of London's Royal Holloway College, having started his career as an Academic Librarian specialising in music.

"I was specifically recruited to turn the Foundation into a business, which was quite a challenge," he says, "not least because our base was the original house that Benjamin Britten and Peter Pears lived in."

The Britten-Pears Foundation's team of skilled librarians, curators, archivists, editors and researchers are responsible for managing the estate, collections and royalties of composer Benjamin Britten and Tenor Peter Pears.

Chris had been on numerous management training courses over the years but he felt many of them were far too generic.

"When I mentioned that I wanted to refresh my skills and learn new ones in areas like capital project and budget management, our training consultants said there might be a way that we could qualify for financial support under the Leadership and Management scheme," explains Chris.

Leadership and Management Adviser Colin Grant explains: "The Leadership and Management programme provides funding for training and skills development, and is aimed at senior management teams in small and medium enterprises – people just like Chris!"

Whilst Colin would normally work with his client to decide on the best training approach and select a provider, Chris was already well advanced, having decided on a bespoke programme with the Foundation's existing supplier.

"We felt that a monthly one-to-one session over six months, covering advanced management and leadership skills, would be the most effective approach," says Chris. "Colin facilitated the paperwork to ensure the training was approved and qualified for funding, and TCHC ensured everything went very smoothly."

"The training is already having a very positive impact on my day-to-day activities," says Chris. "And because it is on a one-to-one basis, we only focus on issues relevant to my roles and responsibilities. TCHC has ensured I can access the training that will make a considerable difference to my effectiveness."

“The tailored training facilitated by TCHC already has an impact on my day-to-day activities as I build on my existing management and leadership skills.”

Dr Chris Grogan  
Director of Collections and Heritage,  
Britten Pears Foundation



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