



# Case Study

Chelsea Peart

**Project:** ESF NEETS (My Future)

**Location:** Norfolk

**Job outcome:** Administration temping

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*I found the support I received helped me move forward with my training and work opportunities*  
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Chelsea Peart

Chelsea had faced some significant personal issues and was feeling very low. She was also facing a lot of family pressure to get herself sorted and to get a job. Being very low in self confidence and facing financial difficulties Chelsea didn't know what to do.

She had been receiving support from a youth adviser and they told her about the MGN My Future course. The My Future programme is funded by ESF, Education Funding Agency and the Skills Funding Agency to support young people not in employment, education or training. It focuses on the individual needs of young people, with the ultimate aim of getting them ready for work, education or training. It offers a wide range of comprehensive support which is learner focused.

Chelsea saw the programme as a way to rebuild her confidence and get the support she needed to get on with her life. She needed support with application writing and interview preparation, but she also needed help with getting the right clothes for interviews. She also wasn't sure how to find jobs to apply for.

The programme gave her great advice on how to produce a successful CV and the best way for her to approach interviews. This help ensured that she found herself a great opportunity at Norfolk County Council for an Apprenticeship. "The support I had has developed my confidence in managing my career. I found the support I received helped me move forward with my training and work opportunities."

Chelsea found the support she received helpful and very knowledgeable, she now has lots of work experience and has developed lots of new skills. She is currently temping but looking for full time employment.

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