

# Case Study

Keenan Bates

**Project:** Gaps

**Location:** Clacton-on-Sea - Essex

**Job Outcome:** Obtained an Apprenticeship

▲▲ *The tutors were great, the classes were small and I could concentrate*

*Keenan Bates – Gaps Student*

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Keenan found himself in a difficult situation. The school where he was in sixth form was closing and he was not able to apply for another sixth form as it was too late in the year. He was keen to continue his studies, so when he heard about the Gaps programme he decided to enrol.

Keenan had plans, he was keen to start an Apprenticeship and wanted to improve his maths and English to do this. At Gaps he got a lot of support from the tutors and found that the small class sizes really helped him.

“The tutors were great, the classes were small and I could concentrate.” He also started to study a vocational qualification in customer services, which he knew would support his ambition of starting an Apprenticeship. “I was given a lot of support and guidance with my English and maths.”

He explains how much the programme has helped him with his confidence and made him understand himself more. “It has helped me develop my confidence and recognise my skills.” So much so that when he applied for a temporary job he was offered an Apprenticeship in retail instead.

He is now working as a sales assistant and is thoroughly enjoying it and his Apprenticeship.



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