

The logo for 'MY GEN NEXT' is written in a stylized, hand-drawn font. The letters are white with a blue outline, set against a dark blue, starburst-like background that has a textured, chalk-like appearance.

# Case study

“I enjoyed the course and I achieved more than I thought I could of.”

**Name:** Kelsey  
**Location:** Basildon

At school Kelsey did not get the grades he wanted. Despite this he found himself an Apprenticeship. Unfortunately he could not continue with this so he found himself looking for another one. It was at this time that he found out about MyGaps and decided to enrol.

The support he received gave him confidence in his abilities. He studied for Customer Service Level 1 which he enjoyed. “I found Customer Service very useful which has built my confidence when dealing with customers.”

He also had help re-working his CV which has led him to getting interviews.

“This programme has given me more tools to become job ready.”

Kelsey has loved the course and has found it has given him job skills and made him job ready. “I enjoyed the course and I achieved more than I thought I could of.”

Kelsey has found a new Apprenticeship as a Vehicle Technician for Inverness Garage.

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