



Case Study

Katie Ives and Mark Noel

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Project: Skills Support for Unemployed

Location: Suffolk

Job Outcome: Started On the Button Media and Administrative Support Limited

Katie Ives and Mark Noel had worked in administration for over 20 years. They had been unemployed for a year when they were told about the TCHC employability skills course by the Job Centre.

“We were so nervous initially arriving to meet the trainer, and were expecting snobby patronising staff. The training from TCHC was unbelievable, the trainer gave off such an optimistic energy we were excited for our course with her the following week.

The employability skills workshop was fantastic. We learned a great deal about CV writing and job applications. We were encouraged to follow our desired path.”

Both Katie and Mark had found it difficult to find a job and felt that their employment options were slim. That was why they decided to combine their skills and set up their own business.

They were referred onto the Practical Skills for Business eight day course. The course is a unique business start up course that can help develop business ideas into a sound, sustainable business plan. It covers all the key areas of business start-up and provides one to one mentoring and feedback from an experienced Enterprise Facilitator.

They both found the course inspirational and it really raised their self-esteem and got them excited about their future again. “We had a very realistic teacher who told you straight if you were wrong, but he also put you on the right path to correcting issues. He is the reason we started our company Button Media and Administrative Support Limited. His faith in us and his excellent training is the reason we pushed ourselves that extra mile to achieve our dreams and goals and TCHC are the ones that provided the foundation and access to these wonderful individuals.”

Kate and Mark are excited about what the future holds. “We will always be indebted to TCHC for changing our lives and the life of our family. No matter where we go in our business now, successful or not, we will never lack the drive, ambition and knowledge to continue on and know there is help available.

The best thing about TCHC is the continued support you receive after your training. There is great comfort knowing they are at the end of a phone if we need them.”

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