



Case Study

Liliane Jeuken

“*The training was very helpful. I came out knowing more about how getting a job in the UK works.*”

Liliane Jeuken
Personal Assistant

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Project: Cambridgeshire SAaB Pilot

Location: Cambridgeshire

Job Outcome: Secured temporary employment as a Personal Assistant

Liliane Jueken was new to the UK, having moved here from Brazil, and was in need of work. She found out about the Cambridgeshire Pilot Project, managed by TCHC and funded by the Skills Funding Agency and the European Social Fund, through one of TCHC's partner organisations, Pitman Training.

Her previous experience was in a variety of Personal Assistant roles, and she had even run her own business, but now she felt she did not want to start another business just yet and so started looking for other Personal Assistant roles.

Initially, Liliane attended an initial Information, Advice and Guidance which was one-to-one with a TCHC Personal Adviser. She discussed her skills and experience in this session, and set objectives to help her make a success of her job search. She then attended an Employability Skills Session where she learned about CV writing and presenting herself to employers at interview.

She found this training very useful and she learned a lot that she did not know already. It was especially useful to learn about how looking and applying for jobs in the UK works, as this was different to her experience in Brazil. The project helped her to build her confidence and increase her self-esteem.

As a result of the training and support she received from TCHC, Liliane went on to find temporary work as a PA. Although she has not managed to find full-time employment yet, she is confident she will be able to find one in the near future, with the knowledge and skills she has developed.

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